1	STUART F. DELERY	
2	Acting Assistant Attorney General Civil Division	
2	U.S. Department of Justice	
3	•	
4	ALAN J. PHELPS	
	Trial Attorney Consumer Protection Branch	
5	U.S. Department of Justice	
6	P.O. Box 386 Washington, DC 20044	
7	Telephone: 202-307-6154	
·	Fax: 202-514-8742 Email: alan.phelps@usdoj.gov	
8	DC Bar No.: 475938	
9	Attorneys for Plaintiff	
10		
11	IN THE UNITED STATES	DISTRICT COURT
	FOR THE SOUTHERN DISTR	OICT OF CALIFORNIA
12	FOR THE BOOTHERN DISTR	del of California
13		<b>,</b>
14	UNITED STATES OF AMERICA,	
15	Plaintiff,	<b>.</b>
	,	Civil Action No.
	V.	( ) Civil Action No. )
15 16   17	v. DIRECT LENDING SOURCE, INC.,	Civil Action No.
16   17	v. DIRECT LENDING SOURCE, INC., a corporation,	Civil Action No.  STIPULATED FINAL
16   17 18	v.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER
16   17	v. DIRECT LENDING SOURCE, INC., a corporation,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES,
16   17 18   19	v.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
16   17   18   19   20	v. DIRECT LENDING SOURCE, INC., a corporation, BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,	) ) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION,
16   17 18   19	v.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
16   17   18   19   20	v.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and as an officer of DIRECT LENDING SOURCE.	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
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116   117   118   119   220   221   222   223   224	V.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE, LLC, and  LINDA GIORDANO, individually and as an	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
16   17   18   19   20   21   22   23	V.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE, LLC, and  LINDA GIORDANO, individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
116   117   118   119   220   221   222   223   224	V.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE, LLC, and  LINDA GIORDANO, individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
16   17   18   19   20   21   22   23   24   25   26	V.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE, LLC, and  LINDA GIORDANO, individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE, LLC,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE
116   117   118   119   120   122   123   124   125	V.  DIRECT LENDING SOURCE, INC., a corporation,  BAILEY & ASSOCIATES ADVERTISING, INC., a corporation,  VIRTUAL LENDING SOURCE, LLC, a limited liability company,  ROBERT M. BAILEY, JR., individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE, LLC, and  LINDA GIORDANO, individually and as an officer of DIRECT LENDING SOURCE, INC., BAILEY & ASSOCIATES ADVERTISING, INC., and VIRTUAL LENDING SOURCE,	) ) ) ) STIPULATED FINAL ) JUDGMENT AND ORDER ) FOR CIVIL PENALTIES, PERMANENT INJUNCTION, AND OTHER EQUITABLE

Plaintiff, the United States of America, acting upon notification and authorization to the Attorney General by the Federal Trade Commission ("FTC" or "Commission"), is concurrently filing its Complaint herein, which alleges that Defendants Direct Lending Source, Inc., Bailey & Associates Advertising, Inc., Virtual Lending Source, LLC, Robert M. Bailey, Jr., and Linda Giordano have engaged in violations of the Fair Credit Reporting Act ("FCRA"), 15 U.S.C. §§ 1681-1681x, and in unfair or deceptive acts or practices in violation of Section 5 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. § 45(a) and (n). The parties have agreed to entry of this Stipulated Final Judgment and Order for Civil Penalties, Permanent Injunction, and Other Equitable Relief ("Order") to resolve all matters in dispute in this action without trial or adjudication of any issue of law or fact herein. Defendant has waived service of the Summons and Complaint.

THEREFORE, IT IS HEREBY ORDERED, ADJUDGED, AND DECREED as follows:

### **FINDINGS**

- 1. This Court has jurisdiction over the subject matter of this case and over Defendants Direct Lending Source, Inc., Bailey & Associates Advertising, Inc., Virtual Lending Source, LLC, Robert M. Bailey, Jr., and Linda Giordano.
- 2. Venue in this district is proper under 15 U.S.C. § 53(b), and 28 U.S.C. §§ 1391(b) (c) and 1395(a).
- 3. On June 22, 2011, Bailey & Associates Advertising, Inc. filed a voluntary petition for relief under Chapter 11 of the Bankruptcy Code, 11 U.S.C. § 101 et seq., in the United States Bankruptcy Court for the Western District of Texas, El Paso Division, Case No. 11-31202-hcm ("Bankruptcy Case"). On October 26, 2011, the Bankruptcy Case was converted to a Chapter 7 liquidation case and J. Marshall Miller was appointed as the Bankruptcy Trustee.
- 4. If the Bankruptcy Case is pending as of the date of entry of this Order, then this action against Defendant Bailey & Associates Advertising, Inc., including the entry of judgment and enforcement of a judgment other than a money judgment, is not stayed by 11 U.S.C. § 362(a)(1),(2),(3) or (6) because it is an action brought by the United States pursuant to referral by

the Commission, to enforce the Commission's police and regulatory power as a governmental unit pursuant to 11 U.S.C. § 362(b)(4) and thus falls within an exemption to the automatic stay.

- 5. The acts and practices of Defendants are in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.
- 6. The Complaint states claims upon which relief may be granted against Defendants under sections 5(a), 5(n), 13(b), and 16(a) of the Federal Trade Commission Act, 15 U.S.C. §§ 45(a), 45(n), 53(b), and 56(a); and under sections 604(f), 607(e)(1), 607(e)(2), 615(d)(3), and 621 of the Fair Credit Reporting Act, 15 U.S.C. §§ 1681b(f), 1681e(e)(1), 1681e(e)(2), 1681m(d)(3), and 1681s.
- 7. Defendants make no admissions to the allegations in the Complaint except for the facts necessary to establish jurisdiction and as otherwise specifically stated in this Order.
- 8. Defendants waive: (a) all rights to seek appellate review or otherwise challenge or contest the validity of this Order; (b) any claim Defendants may have against the Commission, its employees, representatives, or agents that relate to the matter stated herein; (c) all claims under the Equal Access to Justice Act, 28 U.S.C. § 2412, as amended by Pub. L. 104-121, 110 Stat. 847, 863-64 (1996); and (d) any rights to attorneys' fees that may arise under said provision of law.
- 9. The Bankruptcy Trustee has obtained bankruptcy court approval to enter into this Order and take any and all actions necessary to implement the terms and conditions of this Order applicable to Bailey & Associates Advertising, Inc.
  - 10. Entry of this Order is in the public interest.

### **DEFINITIONS**

- 11. For the purpose of this Order:
  - a. "Individual Defendants" means Robert M. Bailey, Jr. and Linda Giordano.
  - b. "Corporate Defendants" means Direct Lending Source, Inc.; Bailey & Associates Advertising, Inc.; Virtual Lending Source, LLC; and their successors and assigns.
  - c. "Defendants" means all of the Individual Defendants and the Corporate

Defendants, individually, collectively, or in any combination. *Provided that*, Bailey & Associates Advertising, Inc. is excluded from the definition of "Defendants" and "Corporate Defendants" as follows:

- (i) for purpose of Section I of this Order, and
- (ii) for purposes of Sections III-VI of this Order, but only for the period from the date of entry of this Order until the date the Bankruptcy Case is closed, unless the Bankruptcy Trustee obtains authorization from the bankruptcy court to operate the business of Bailey & Associates Advertising, Inc. pursuant to 11 U.S.C. § 721 or abandons property of the estate to Bailey & Associates Advertising, Inc. pursuant to 11 U.S.C. § 554 before the Bankruptcy Case is closed, in which case Section III-VI of this Order shall apply to Bailey & Associates Advertising, Inc. as of the date such an event occurs.
- d. The definitions set forth in the FCRA, 15 U.S.C. § 1681a, which is attached as Attachment A to this order, shall apply.
- e. "Debt relief product or service" means any product, service, plan, or program represented, expressly or by implication, to renegotiate, settle, or in any way alter the terms of payment or other terms of the debt or obligation, including but not limited to a tax debt or obligation, between a person and one or more unsecured creditors or debt collectors, including but not limited to, a reduction in the balance, interest rate, or fees owed by a person to an unsecured creditor or debt collector by any person other than the unsecured creditor who holds the debt at issue.
- f. "Mortgage assistance relief product or service" means any product, service, plan, or program, offered or provided to the consumer in exchange for consideration, expressly or by implication, to assist or attempt to assist the consumer with any of the following:

- 1. stopping, preventing, or postponing any mortgage or deed of trust foreclosure sale for the consumer's dwelling, any repossession of the consumer's dwelling, or otherwise saving the consumer's dwelling from foreclosure or repossession;
- negotiating, obtaining, or arranging a modification of any term of a dwelling loan, including a reduction in the amount of interest, principal balance, monthly payments, or fees;
- obtaining any forbearance or modification in the timing of payments from any dwelling loan holder or servicer on any dwelling loan;
- 4. negotiating, obtaining, or arranging any extension of the period of time within which the consumer may: (a) cure his or her default on a dwelling loan, (b) reinstate his or her dwelling loan, (c) redeem a dwelling, or (d) exercise any right to reinstate a dwelling loan or redeem a dwelling;
- 5. obtaining any waiver of an acceleration clause or balloon payment contained in any promissory note or contract secured by any dwelling; or
- 6. negotiating, obtaining, or arranging: (a) a short sale of a dwelling, (b) a deed-in-lieu of foreclosure, or (c) any other disposition of a dwelling loan other than a sale to a third party that is not the dwelling loan holder.
- g. "Prescreening" or "prescreened list" shall refer to the process and the resulting lists covered by Sections 603(l), 604(c), 604(e), or 615(d) of the FCRA. 15 U.S.C. §§ 1681a(l), 1681b(c), 1681b(e), or 1681m(d).

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### **ORDER**

### I. CIVIL PENALTY

#### IT IS ORDERED that:

- Defendants shall pay to Plaintiff, pursuant to Section 621(a) of the FCRA, 15 A. U.S.C. § 1681s(a), a civil penalty in the amount of one million, two hundred thousand dollars (\$1,200,000).
  - B. Defendants shall pay the judgment in Section I.A in installments as follows:
    - 1. Within seven (7) business days of the date of service of this Order, Defendants' shall turn over two hundred thousand dollars (\$200,000) ("First Installment") to the Treasurer of the United States by wire transfer in accordance with instructions provided by the Consumer Protection Branch, Civil Division, U.S. Department of Justice, Washington, D.C. 20530, for appropriate disposition. Written confirmation of the wire transfer shall be delivered in accordance with the procedures specified by the Consumer Protection Branch, Civil Division, U.S. Department of Justice, Washington, D.C. 20530.
    - 2. After the First Installment, Defendants shall pay to the Treasurer of the United States the remaining balance of one million dollars (\$1,000,000) in two yearly installments of one-half (1/2) of the remaining balance plus interest ("Yearly Installments");
    - 3. The interest shall be computed on the unpaid balance and from the entry date of this Order pursuant to 28 U.S.C. § 1961; and
    - 4. The first Yearly Installment shall be paid no later than one year from the date of entry of this Order, and the second Yearly Installment shall be paid no later than two years from the date of entry of this Order.
- C. To effect the civil penalty payments required by Section I.B., the Court directs that Defendants shall transfer such funds in the form of a wire transfer to the Treasurer of the United States. Written confirmation of the wire transfer shall be delivered in accordance with the

procedures specified by the Consumer Protection Branch, Civil Division, U.S. Department of Justice, Washington, D.C. 20530.

- D. In the event of any default in any payment required by this order, which default continues for ten (10) days beyond the due date of the payment, the entire unpaid penalty, together with interest, as computed pursuant to 28 U.S.C. § 1961 from the date of default to the date of payment, shall immediately become due and payable, and the Commission shall be entitled to exercise immediately any and all rights and remedies against Defendants and their assets to collect the full amount of the judgment and interest thereon, less any amounts already paid. Along these lines, in the event of any default in payment, Defendants will consent to any judicial sale of the Collateral.
- E. As security for the payments required by Section I.B., Defendants, individually and on behalf of their respective successors and assigns, hereby grant the Commission liens on and security interests in the real and/or personal property described in Attachment B to this Order, together with all dwelling houses, other structures, improvements, appurtenances, hereditaments, and other rights appertaining or belonging thereto, or which hereafter may be added or attached thereto, and all replacements, substitutions therefore or thereto, and proceeds thereof, whether presently existing or hereafter arising (collectively, the "Collateral").

Defendants shall be responsible for timely payment of all taxes, fees, association dues, and all other attendant expenses related to maintenance and ownership of the Collateral until such time as the Collateral is sold or auctioned. Defendants are required to continue and maintain in full force insurance coverage on the Collateral.

Defendants expressly agree that the Collateral does not consist of any homestead properties.

Defendants represent and acknowledge that the Commission is relying on the material representations that the Individual Defendants are the sole owners in fee simple of the Collateral, title to the Collateral is marketable, and the Collateral currently is not encumbered by any other lien, mortgage, deed of trust, assignment, pledge, security interest or other interest except as set forth in Attachment B to this Order. Defendants agree to subordinate any liens, mortgages, deeds

of trust, assignments, pledges, security interests, or other interests that Defendants have in the Collateral to the liens and security interests granted herein to the Commission. Defendants further agree that as of the date on which they sign this Order they shall refrain from transferring, converting, encumbering, selling, assigning, or otherwise disposing of the Collateral, except with the express prior written permission of counsel for the Commission or in accordance with the release provisions of this Order.

Defendants shall cooperate fully with the Commission and be responsible (at their expense, through counsel reasonably acceptable to the Commission) for preparing, executing, and recording the necessary instruments and documents, including but not limited to financing statements and continuation statements, taking whatever additional actions the Commission deems reasonably necessary or desirable to perfect, evidence, and continue its liens on and security interest in the Collateral, and paying all related fees and costs, including but not limited to attorneys' fees and filing fees. To this end, on July 2, 2012, Defendants prepared (at their expense), executed, and delivered to the Commission documents granting liens on the property listed on Attachment B. These documents were recorded (at their expense) on July 2, 2012.

Defendants shall be responsible for paying all fees and costs relaying to the preparation, execution, delivery, filing, recording, continuation, and termination of the liens and security interests granted herein, including but not limited to attorneys' fees and filing fees.

- F. Defendants relinquish all dominion, control, and title to the funds paid to the fullest extent permitted by law. Defendants shall make no claim to or demand for return of the funds, directly or indirectly, through counsel or otherwise.
- G. Defendants agree that the facts as alleged in the Complaint filed in this action shall be taken as true, without further proof, in any subsequent civil litigation filed by or on behalf of the Commission to enforce its rights to any payment or money judgment pursuant to this Order, including but not limited to a nondischargeability complaint in any bankruptcy case. Defendants agree that the judgment represents a civil penalty owed to the United States Government, is not compensation for actual pecuniary loss, and, therefore, as to the Defendants, it is not subject to discharge under the Bankruptcy Code pursuant to 11 U.S.C. § 523(a)(7), and that this Order shall

have collateral estoppel effect for such purposes. This Section is not, and is not intended to be, construed as an admission by Defendants of the facts alleged in the Complaint with respect to any claims or demands by any third parties.

- H. Proceedings initiated under this Part are in addition to, and not in lieu of, any other civil or criminal penalties that may be provided by law, including any other proceedings Plaintiff may initiate to enforce this Order.
- I. In accordance with 31 U.S.C. § 7701, Defendants are hereby required, unless they have done so already, to furnish to the Commission their taxpayer identification numbers and/or social security numbers, which shall be used for the purposes of collecting and reporting on any delinquent amount arising out of Defendants' relationship with the government.

### II. PROHIBITED BUSINESS ACTIVITIES

IT IS FURTHER ORDERED that Defendants, and their officers, agents, representatives, and employees, and all persons in active concert or participation with any of them who receive actual notice of this Order by personal service or otherwise, are hereby permanently restrained and enjoined, directly or through any entity, from:

- A. Using or obtaining consumer reports for any purpose not authorized under section 604 of the FCRA, 15 U.S.C. § 1681b, as prohibited by section 604(f) of the FCRA, 15 U.S.C. §1681b(f).
- B. Failing to disclose to the consumer reporting agency that originally furnishes a report that Defendants procure for purposes of reselling the report: the identity of the end-user of the report (or information) and each permissible purpose under section 604 [§ 1681b] for which the report is furnished to the end-user of the report (or information), pursuant to section 607(e)(1) of the FCRA, 15 U.S.C. § 1681e(e)(1).
- C. Failing to establish and comply with reasonable procedures designed to ensure that a report (or information), procured for purposes of reselling the report, is resold by Defendants only for a purpose for which the report may be furnished under section 604 [§ 1681b], including by:
  - 1. Failing to require that each person to which the report (or information) is

resold and that resells or provides the report (or information) to any other person: (i) identifies each end user of the resold report (or information); (ii) certifies each purpose for which the report (or information) will be used; and (iii) certifies that the report (or information) will be used for no other purpose; and

- 2. Before reselling the report, failing to make reasonable efforts to verify the identifications and certifications above as required by section 607(e)(2) of the FCRA, 15 U.S.C. § 1681e(e)(2).
- D. For any firm offer of credit, failing to maintain on file the criteria used to select the consumer to receive the offer, all criteria bearing on credit worthiness that are the basis for determining whether or not to extend credit pursuant to the offer, and any requirement for the furnishing of collateral as a condition of the extension of credit, until the expiration of the 3-year period beginning on the date on which the offer is made to the consumer for any consumer whose consumer report is used in connection with any credit transaction that is not initiated by that consumer, as required by section 615(d)(3) of the FCRA, 15 U.S.C. § 1681m(d)(3).
- E. Using or selling consumer reports in connection with solicitations for debt relief products or services, or mortgage assistance relief products or services, offered by entities that charge advance fees.

### III. ORDER ACKNOWLEDGMENTS

IT IS FURTHER ORDERED that Defendants obtain acknowledgments of receipt of this Order:

- A. Each Defendant, within 7 days of entry of this Order, must submit to the Commission an acknowledgment of receipt of this Order sworn under penalty of perjury.
- B. For 5 years after entry of this Order, each Individual Defendant for any business that such Defendant, individually or collectively with any other Defendant, is the majority owner or directly or indirectly controls, and each Corporate Defendant, must deliver a copy of this Order to: (1) all principals, officers, directors, and managers; (2) all employees, agents, and representatives who participate in conduct related to the subject matter of the Order; and (3) any

business entity resulting from any change in structure as set forth in the Section titled Compliance Reporting. Delivery must occur within 7 days of entry of this Order for current personnel. To all others, delivery must occur before they assume their responsibilities.

C. From each individual or entity to which a Defendant delivered a copy of this Order, that Defendant must obtain, within 30 days, a signed and dated acknowledgment of receipt of this Order.

#### IV. COMPLIANCE REPORTING

IT IS FURTHER ORDERED that Defendants make timely submissions to the Commission:

- A. 180 days after entry of this Order, each Defendant must submit a compliance report, sworn under penalty of perjury.
  - 1. Each Defendant must: (a) designate at least one telephone number and an email, physical, and postal address as points of contact, which representatives of the Commission and Plaintiff may use to communicate with Defendant; (b) identify all of that Defendant's businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses; (c) describe the activities of each business, including the products and services offered, the means of advertising, marketing, and sales, and the involvement of any other Defendant (which Individual Defendants must describe if they know or should know due to their own involvement); (d) describe in detail whether and how that Defendant is in compliance with each Section of this Order; and (e) provide a copy of each Order Acknowledgment obtained pursuant to this Order, unless previously submitted to the Commission;
  - 2. Additionally, each Individual Defendant must: (a) identify all telephone numbers and all email, Internet, physical, and postal addresses, including all residences; (b) identify all titles and roles in all business activities, including any business for which such Defendant performs services

whether as an employee or otherwise and any entity in which such Defendant has any ownership interest; and (c) describe in detail such Defendant's involvement in each such business, including title, role, responsibilities, participation, authority, control, and any ownership.

- B. For 20 years following entry of this Order, each Defendant must submit a compliance notice, sworn under penalty of perjury, within 14 days of any change in the following:
  - 1. Each Defendant must report any change in: (a) any designated point of contact; or (b) the structure of any Corporate Defendant or any entity that Defendant has any ownership interest in or directly or indirectly controls that may affect compliance obligations arising under this Order, including: creation, merger, sale, or dissolution of the entity or any subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order;
  - 2. Additionally, each Individual Defendant must report any change in: (a) name, including aliases or fictitious name, or residence address; or (b) title or role in any business activity, including any business for which such Defendant performs services whether as an employee or otherwise and any entity in which such Defendant has any ownership interest, and identify its name, physical address, and Internet address, if any.
- C. Each Defendant must submit to the Commission notice of the filing of any bankruptcy petition, insolvency proceeding, or any similar proceeding by or against such Defendant within 14 days of its filing.
- D. Any submission to the Commission required by this Order to be sworn under penalty of perjury must be true and accurate and comply with 18 U.S.C. § 1746, such as by concluding: "I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on:\_\_\_\_\_" and supplying the date, signatory's full name, title (if applicable), and signature.
- E. Unless otherwise directed by a Commission representative in writing, all submissions to the Commission pursuant to this Order must be emailed to DEbrief@ftc.gov or

sent by overnight courier (not the U.S. Postal Service) to: Associate Director for Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580. The subject line must begin: FTC v. Direct Lending Source, Inc, Bailey & Associates Advertising, Inc., Virtual Lending Source, LLC, Robert Bailey & Linda Giordano.

### V. RECORDKEEPING

IT IS FURTHER ORDERED that Defendants must create certain records for 20 years after entry of the Order, and to retain each such record for 5 years. Specifically, Corporate Defendants and each Individual Defendant for any business in which that Defendant, individually or collectively with any other Defendants, is a majority owner or directly or indirectly controls, must maintain the following records:

- A. Accounting records showing the revenues from all goods or services sold, all costs incurred in generating those revenues, and the resulting net profit or loss;
- B. Personnel records showing, for each person providing services, whether as an employee or otherwise, that person's: name, addresses, and telephone numbers; job title or position; dates of service; and, if applicable, the reason for termination;
- C. Customer files showing the names, addresses, telephone numbers, dollar amounts paid, and the quantity and description of goods or services purchased;
- D. Copies of each unique prescreened solicitation used in Defendants' prescreening operation;
- E. Files containing the names, addresses, telephone numbers, and all certifications made by persons pursuant to section II.C.1. of this Order, and all materials considered by Defendants in connection with their verification of the identity of the persons and verification of the certifications made under section II.C.1. of this Order, as required by section II.C.2. of this Order;
- F. Consumer complaints (whether received in written or electronic form, directly, indirectly, or through any third party), and any responses to those complaints, whether in written or electronic form, that relate to Defendants' activities as alleged in the Complaint and Defendant's compliance with the provisions of this Order;

- G. Copies of all training materials and marketing materials that relate to Defendants' activities as alleged in the Complaint and Defendants' compliance with the provisions of this Order;
- H. Copies of all subpoenas and other communications with law enforcement entities or personnel, whether in written or electronic form, if such documents bear in any respect on Defendants' use or sale of consumer reports or other personal information of consumers; and
- I. All records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission.

### VI. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring Defendants' compliance with this Order:

- A. Within 14 days of receipt of a written request from a representative of the Commission or Plaintiff, each Defendant must: submit additional compliance reports or other requested information, which must be sworn under penalty of perjury; appear for depositions; and produce documents, for inspection and copying. The Commission and Plaintiff are also authorized to obtain discovery, without further leave of court, using any of the procedures prescribed by Federal Rules of Civil Procedure 29, 30 (including telephonic depositions), 31, 33, 34, 36, 45, and 69.
- B. For matters concerning this Order, the Commission and Plaintiff are authorized to communicate directly with each Defendant. Defendant must permit representatives of the Commission and Plaintiff to interview any employee or other person affiliated with any Defendant who has agreed to such an interview. The person interviewed may have counsel present.
- C. The Commission and Plaintiff may use all other lawful means, including posing, through their representatives, as consumers, suppliers, or other individuals or entities, to Defendants or any individual or entity affiliated with Defendants, without the necessity of identification or prior notice. Nothing in this Order limits the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1.

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1	VII. RETENTION OF JURISDICTION
2	IT IS FURTHER ORDERED that this Court retains jurisdiction of this matter for
3	purposes of construction, modification, and enforcement of this Order.
4	VIII. COSTS AND ATTORNEYS' FEES
5	IT IS FURTHER ORDERED that each party shall bear its own costs and attorneys' fees
6	incurred in connection with this action.
7	The parties hereby stipulate to the entry of the foregoing Order, which shall constitute a
8	final Order in this action.
9	
10	IT IS SO ORDERED:
11	Dated thisday of, 2012.
12	
13	UNITED STATES DISTRICT JUDGE
14	UNITED STATES DISTRICT JUDGE
15	The parties, by their respective counsel, hereby consent to the terms and conditions of the
16	Stipulated Order as set forth above and consent to the entry thereof.
17	<b>/</b> //
18	//
19	//
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27	

1	FOR THE DEFENDANTS:
2	
3	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
4	ROBERT M. BAILEY, JR., individually
5	and as an officer of Direct Lending Source, Inc. and Virtual Lending Source, LLC
6	Source, EDC
7	Alm 1
8	ROBERT M. BAILEY, JR., as an officer of
9	Bailey & Associates Advertising, Inc., after the date the bankruptcy case is closed.
0	and date the barmraptey base is closed.
11	
12	
13	LINDA GIORDANO, individually and as an officer of Direct Lending Source,
14	Inc. and Virtual Lending Source, LLC
15	Val.
16	
17	LINDA GIORDANO, as an officer of Bailey & Associates Advertising, Inc., after
18	the date the bankruptcy case is closed.
19	1000
20	James Chapter Gares
21	Hudson Cook, LLP Attorney for Defendants
22	Automey for Defendants
23	
24	J. MARSHALL MILLER
25	Solely in his capacity as Bankruptcy Trustee of Bailey & Associates
26	Advertising, Inc.

1	
2	FOR THE DEFENDANTS:
3	
4	
5	ROBERT M. BAILEY, JR., individually
6	and as an officer of Direct Lending Source, Inc. and Virtual Lending
7	Source, LLC
8	
9	DODEDE V. DAVISV M
10	ROBERT M. BAILEY, JR., as an officer of Bailey & Associates Advertising, Inc., after
11	the date the Bankruptcy Case is closed.
12	,
13	
14	LINDA GIORDANO, individually and as
15	an officer of Direct Lending Source, Inc. and Virtual Lending Source, LLC
16	
17	
18	LINDA GIORDANO, as an officer of
19	Bailey & Associates Advertising, Inc., after the date the Bankruptcy Case is closed.
20	
21	TANAES CITABEO
22	JAMES CHAREQ Hudson Cook, LLP
23	Attorney for Defendants
24/	1606 -
25	F. MARSHALL MILLER
26	Solely in his capacity as Bankruptcy Trustee of Bailey & Associates
27	Advertising, Inc.

1 2 3 FOR THE FEDERAL TRADE COMMISSION: MANEESHA MITHAL, Associate Director, Division of Privacy and Identity Protection ROBERT SCHOSHINSKI Assistant Director, Division of Privacy and Identity Protection 9 10 KATHERINE ARMSTRONG, Astorney KATHERINE WHITE, Attorney 11 AMANDA KOULOUSIAS, Attorney 12 Federal Trade Commission 601 New Jersey Avenue, N.W. Suite NJ- 3158 Washington, D.C. 20001 14 (202-326-3250 (Armstrong) 202-326-2878 (White) 15 202-326-3334 (Koulousias) 202-326-3629 (fax) karmstrong@ftc.gov (Armstrong) kwhite@ftc.gov (White) 16 17 akoulousias@ftc.gov (Koulousias) 18 19 20 21 22 23 24 25 26 27

# FOR THE PLAINTIFF **UNITED STATES OF AMERICA:** STUART F. DELERY Acting Assistant Attorney General Civil Division United States Department of Justice MAAME EWUSI-MENSAH FRIMPONG Deputy Assistant Attorney General Civil Division MICHAEL BLUME Director Consumer Protection Branch ALAN PHELPS Trial Attorney Consumer Protection Branch U.S. Department of Justice P.O. Box 386 Washington, D.C. 20044

### § 603. Definitions; rules of construction [15 U.S.C. § 1681a]

- (a) Definitions and rules of construction set forth in this section are applicable for the purposes of this title.
- (b) The term "person" means any individual, partnership, corporation, trust, estate, cooperative, association, government or governmental subdivision or agency, or other entity.
- (c) The term "consumer" means an individual.
- (d) Consumer Report
  - (1) In general. The term "consumer report" means any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living which is used or expected to be used or collected in whole or in part for the purpose of serving as a factor in establishing the consumer's eligibility for
    - (A) credit or insurance to be used primarily for personal, family, or household purposes;
    - (B) employment purposes; or
    - (C) any other purpose authorized under section 604 [§ 1681b].
  - (2) Exclusions. Except as provided in paragraph (3), the term "consumer report" does not include
    - (A) subject to section 624, any
      - (i) report containing information solely as to transactions or experiences between the consumer and the person making

the report;

- (ii) communication of that information among persons related by common ownership or affiliated by corporate control; or
- (iii) communication of other information among persons related by common ownership or affiliated by corporate control, if it is clearly and conspicuously disclosed to the consumer that the information may be communicated among such persons and the consumer is given the opportunity, before the time that the information is initially communicated, to direct that such information not be communicated among such persons;
- (B) any authorization or approval of a specific extension of credit directly or indirectly by the issuer of a credit card or similar device;
- (C) any report in which a person who has been requested by a third party to make a specific extension of credit directly or indirectly to a consumer conveys his or her decision with respect to such request, if the third party advises the consumer of the name and address of the person to whom the request was made, and such person makes the disclosures to the consumer required under section 615 [§ 1681m]; or
- (D) a communication described in subsection (o) or (x).
- (3) Restriction on sharing of medical information. Except for information or any communication of information disclosed as provided in section 604(g)(3), the exclusions in paragraph (2) shall not apply with respect to information disclosed to any person related by common ownership or

affiliated by corporate control, if the information is-

- (A) medical information;
- (B) an individualized list or description based on the payment transactions of the consumer for medical products or services; or
- (C) an aggregate list of identified consumers based on payment transactions for medical products or services.
- (e) The term "investigative consumer report" means a consumer report or portion thereof in which information on a consumer's character, general reputation, personal characteristics, or mode of living is obtained through personal interviews with neighbors, friends, or associates of the consumer reported on or with others with whom he is acquainted or who may have knowledge concerning any such items of information. However, such information shall not include specific factual information on a consumer's credit record obtained directly from a creditor of the consumer or from a consumer reporting agency when such information was obtained directly from a creditor of the consumer or from the consumer.
- (f) The term "consumer reporting agency" means any person which, for monetary fees, dues, or on a cooperative nonprofit basis, regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties, and which uses any means or facility of interstate commerce for the purpose of preparing or furnishing consumer reports.
- (g) The term "file," when used in connection with information on any consumer, means all of the information on that consumer recorded and retained by a consumer reporting agency regardless of how the information is stored.
- (h) The term "employment purposes" when used in connection with a consumer

1	(B)	means
1	D	means

- (i) a denial or cancellation of, an increase in any charge for, or a reduction or other adverse or unfavorable change in the terms of coverage or amount of, any insurance, existing or applied for, in connection with the underwriting of insurance;
- (ii) a denial of employment or any other decision for employment purposes that adversely affects any current or prospective employee;
- (iii) a denial or cancellation of, an increase in any charge for, or any other adverse or unfavorable change in the terms of, any license or benefit described in section 604(a)(3)(D) [§ 1681b]; and
- (iv) an action taken or determination that is
  - (I) made in connection with an application that was made by, or a transaction that was initiated by, any consumer, or in connection with a review of an account under section 604(a)(3)(F)(ii)[§ 1681b]; and
  - (II) adverse to the interests of the consumer.
- (2) Applicable findings, decisions, commentary, and orders. For purposes of any determination of whether an action is an adverse action under paragraph (1)(A), all appropriate final findings, decisions, commentary, and orders issued under section 701(d)(6) of the Equal Credit Opportunity Act by the Bureau or any court shall apply.

- (l) The term "firm offer of credit or insurance" means any offer of credit or insurance to a consumer that will be honored if the consumer is determined, based on information in a consumer report on the consumer, to meet the specific criteria used to select the consumer for the offer, except that the offer may be further conditioned on one or more of the following:
  - (1) The consumer being determined, based on information in the consumer's application for the credit or insurance, to meet specific criteria bearing on credit worthiness or insurability, as applicable, that are established
    - (A) before selection of the consumer for the offer; and
    - (B) for the purpose of determining whether to extend credit or insurance pursuant to the offer.

### (2) Verification

- (A) that the consumer continues to meet the specific criteria used to select the consumer for the offer, by using information in a consumer report on the consumer, information in the consumer's application for the credit or insurance, or other information bearing on the credit worthiness or insurability of the consumer; or
- (B) of the information in the consumer's application for the credit or insurance, to determine that the consumer meets the specific criteria bearing on credit worthiness or insurability.
- (3) The consumer furnishing any collateral that is a requirement for the extension of the credit or insurance that was
  - (A) established before selection of the consumer for the offer of credit or insurance; and
  - (B) disclosed to the consumer in the offer of credit or insurance.

- making of the communication; and
- (iii) in the case of consent under clause (i) or (ii) given orally, is provided written confirmation of that consent by the person making the communication, not later than 3 business days after the receipt of the consent by that person;
- (B) the person who makes the communication does not, for the purpose of making the communication, make any inquiry that if made by a prospective employer of the consumer who is the subject of the communication would violate any applicable Federal or State equal employment opportunity law or regulation; and
- (C) the person who makes the communication
  - (i) discloses in writing to the consumer who is the subject of the communication, not later than 5 business days after receiving any request from the consumer for such disclosure, the nature and substance of all information in the consumer's file at the time of the request, except that the sources of any information that is acquired solely for use in making the communication and is actually used for no other purpose, need not be disclosed other than under appropriate discovery procedures in any court of competent jurisdiction in which an action is brought; and
  - (ii) notifies the consumer who is the subject of the communication, in writing, of the consumer's right to request the information described in clause (i).
- (p) The term "consumer reporting agency that compiles and maintains files on

consumers on a nationwide basis" means a consumer reporting agency that regularly engages in the practice of assembling or evaluating, and maintaining, for the purpose of furnishing consumer reports to third parties bearing on a consumer's credit worthiness, credit standing, or credit capacity, each of the following regarding consumers residing nationwide:

- (1) Public record information.
- (2) Credit account information from persons who furnish that information regularly and in the ordinary course of business.
- (q) Definitions relating to fraud alerts.
  - (1) The term "active duty military consumer" means a consumer in military service who—
    - (A) is on active duty (as defined in section 101(d)(1) of title 10, United States Code) or is a reservist performing duty under a call or order to active duty under a provision of law referred to in section 101(a)(13) of title 10, United States Code; and
    - (B) is assigned to service away from the usual duty station of the consumer.
  - (2) The terms "fraud alert" and "active duty alert" mean a statement in the file of a consumer that
    - (A) notifies all prospective users of a consumer report relating to the consumer that the consumer may be a victim of fraud, including identity theft, or is an active duty military consumer, as applicable; and
    - (B) is presented in a manner that facilitates a clear and conspicuous view of the statement described in subparagraph (A) by any person

requesting such consumer report.

- (3) The term "identity theft" means a fraud committed using the identifying information of another person, subject to such further definition as the Bureau may prescribe, by regulation.
- (4) The term "identity theft report" has the meaning given that term by rule of the Bureau, and means, at a minimum, a report
  - (A) that alleges an identity theft;
  - (B) that is a copy of an official, valid report filed by a consumer with an appropriate Federal, State, or local law enforcement agency, including the United States Postal Inspection Service, or such other government agency deemed appropriate by the Bureau; and
  - (C) the filing of which subjects the person filing the report to criminal penalties relating to the filing of false information if, in fact, the information in the report is false.
- (5) The term "new credit plan" means a new account under an open end credit plan (as defined in section 103(i) of the Truth in Lending Act) or a new credit transaction not under an open end credit plan.
- (r) Credit and Debit Related Terms
  - (1) The term "card issuer" means
    - (A) a credit card issuer, in the case of a credit card; and
    - (B) a debit card issuer, in the case of a debit card.
  - (2) The term "credit card" has the same meaning as in section 103 of the Truth in Lending Act.
  - (3) The term "debit card" means any card issued by a financial institution to a consumer for use in initiating an electronic fund transfer from the account

- of the consumer at such financial institution, for the purpose of transferring money between accounts or obtaining money, property, labor, or services.
- (4) The terms "account" and "electronic fund transfer" have the same meanings as in section 903 of the Electronic Fund Transfer Act.
- (5) The terms "credit" and "creditor" have the same meanings as in section702 of the Equal Credit Opportunity Act.
- (s) The term "Federal banking agency" has the same meaning as in section 3 of the Federal Deposit Insurance Act.
- (t) The term "financial institution" means a State or National bank, a State or Federal savings and loan association, a mutual savings bank, a State or Federal credit union, or any other person that, directly or indirectly, holds a transaction account (as defined in section 19(b) of the Federal Reserve Act) belonging to a consumer.
- (u) The term "reseller" means a consumer reporting agency that-
  - (1) assembles and merges information contained in the database of another consumer reporting agency or multiple consumer reporting agencies concerning any consumer for purposes of furnishing such information to any third party, to the extent of such activities; and
  - does not maintain a database of the assembled or merged information from which new consumer reports are produced.
- (v) The term "Commission" means the Federal Trade Commission.
- (w) The term "Bureau" means the Bureau of Consumer Financial Protection.
- (x) The term "nationwide specialty consumer reporting agency" means a consumer reporting agency that compiles and maintains files on consumers on a nationwide basis relating to--

1	(1) medical records or payments;			
2	(2) residential or tenant history;			
3	(3) check writing history;			
4	4 (4) employment history;	(4) employment history; or		
5	5 (5) insurance claims.	(5) insurance claims.		
6	6 (y) Exclusion of Certain Comm	Certain Communications for Employee Investigations		
7	7 (1) A communication is	described in this subsection if		
8	8 (A) but for su	bsection (d)(2)(D), the communication would be a		
9	9 consumer	report;		
10	10 (B) the comm	nunication is made to an employer in connection with an		
11	11 investigat	ion of–		
12	12 (i) su	spected misconduct relating to employment; or		
13	13 (ii) co	empliance with Federal, State, or local laws and		
14	14 re	gulations, the rules of a self-regulatory organization, or		
15	15 ar	y preexisting written policies of the employer;		
16	(C) the comm	nunication is not made for the purpose of investigating a		
17	17 consumer	's credit worthiness, credit standing, or credit capacity;		
18	18 and			
19	19 (D) the comm	nunication is not provided to any person except		
20	20 (i) to	the employer or an agent of the employer;		
21	21 (ii) to	any Federal or State officer, agency, or department, or		
22	22 ar	y officer, agency, or department of a unit of general local		
23	23 gc	overnment;		
24	24			
25	25 (iii) to	any self-regulatory organization with regulatory authority		
26	26			
27	27	Attachment A		
28	28	30		

over the activities of the employer or employee;

- (iv) as otherwise required by law; or
- (v) pursuant to section 608.
- (2) Subsequent disclosure. After taking any adverse action based in whole or in part on a communication described in paragraph (1), the employer shall disclose to the consumer a summary containing the nature and substance of the communication upon which the adverse action is based, except that the sources of information acquired solely for use in preparing what would be but for subsection (d)(2)(D) an investigative consumer report need not be disclosed.
- (3) For purposes of this subsection, the term "self-regulatory organization" includes any self-regulatory organization (as defined in section 3(a)(26) of the Securities Exchange Act of 1934), any entity established under title I of the Sarbanes-Oxley Act of 2002, any board of trade designated by the Commodity Futures Trading Commission, and any futures association registered with such Commission.

Property Address	Legal Description	Owner	Encumbranc
141 AirStream Lane	Lot 7, Block 3, of Amended and	Linda	None
Tavernier, Florida	Extended Plat of Vacation Village,	Giordano	
	according to the Plat thereof, as		
	recorded in Plat Book 5, at Page 69, of		
	the Public Records of Monroe County,		
	Florida.		
181 AirStream Lane	Lot 12, Block 3, of Amended Plat of	Linda	None
Tavernier, Florida	Vacation Village, according to the Plat	Giordano	
	thereof, as recorded in Plat Book 5, at		
	Page 69, of the Public Records of		
	Monroe County, Florida.		
29517 Flying Cloud	Lot 31, Block 4, of PINE CHANNEL	Linda	None
Big Pine, Florida	ESTATES, SECTION 2, according to	Giordano	
	the Plat thereof, as recorded in Plat		
	Book 6, at Page 2, of the Public		
	Records of Monroe County, Florida.		
75 N. Bay Drive	Lot 14 and the Easterly 25 feet of Lot	Linda	None
Key Largo, Florida	13, Block 1, SUNSET POINT,	Giordano	
	according to the Plat thereof, as		
	recorded in Plat Book 2, at Page 81, of		
	the Public Records of Monroe County,		
	Florida.		

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	126 S. Bay Drive	Lot 48, Block 1, of AMENDED PLAT	Linda	None
2	Key Largo, Florida	OF BAY HARBOR, according to the	Giordano	
3		Plat thereof, as recorded in Plat Book		]
4		2, at Page 91, of the Public Records of		
5		Monroe County, Florida.	ļ	
6				
7				
8				

# UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION

	_	
In the Matter of	)	AGREEMENT CONTAINING
	)	CONSENT ORDER
<b>EQUIFAX INFORMATION SERVICES LLC,</b>	)	
a limited liability company.	)	FILE NO. 102 3252
	)	

The Federal Trade Commission ("Commission") has conducted an investigation of certain acts and practices of Equifax Information Services LLC ("Equifax" or "proposed respondent"). Proposed respondent, having been represented by counsel, is willing to enter into an agreement containing a consent order resolving the allegations contained in the attached draft complaint. Therefore,

**IT IS HEREBY AGREED** by and between Equifax Information Services LLC, by its duly authorized officer, and counsel for the Federal Trade Commission that:

- 1. Proposed respondent Equifax Information Services LLC is a Georgia limited liability company with its principal office at 1550 Peachtree Street, N.W., Atlanta, Georgia 30309.
- 2. Proposed respondent admits that the Commission has jurisdiction in this matter.
- 3. Proposed respondent waives:
  - A. Any further procedural steps;
  - B. The requirement that the Commission's decision contain a statement of findings of fact and conclusions of law; and
  - C. All rights to seek judicial review or otherwise to challenge or contest the validity of the order entered pursuant to this agreement.
- 4. This agreement shall not become part of the public record of the proceeding unless and until it is accepted by the Commission. If this agreement is accepted by the Commission, it, together with the draft complaint, will be placed on the public record for a period of thirty (30) days and information about it publicly released. The Commission thereafter may either withdraw its acceptance of this agreement and so notify proposed respondent, in which event it will take such action as it may consider appropriate, or issue and serve

its complaint (in such form as the circumstances may require) and decision in disposition of the proceeding.

- 5. This agreement is for settlement purposes only and does not constitute an admission by proposed respondent that the law has been violated as alleged in the draft complaint, or that the facts as alleged in the draft complaint are true.
- This agreement contemplates that, if it is accepted by the Commission, and if such 6. acceptance is not subsequently withdrawn by the Commission pursuant to the provisions of Section 2.34 of the Commission's Rules, the Commission may, without further notice to proposed respondent, (1) issue its complaint corresponding in form and substance with the attached draft complaint and its decision containing the following order in disposition of the proceeding, and (2) make information about it public. When so entered, the order shall have the same force and effect and may be altered, modified, or set aside in the same manner and within the same time provided by statute for other orders. The order shall become final upon service. Delivery of the complaint and the decision and order to proposed respondent's address as stated in this agreement by any means specified in Section 4.4(a) of the Commission's Rules shall constitute service. Proposed respondent waives any right it may have to any other means of service. The complaint may be used in construing the terms of the order. No agreement, understanding, representation, or interpretation not contained in the order or the agreement may be used to vary or contradict the terms of the order.
- 7. Proposed respondent has read the draft complaint and consent order. It understands that it may be liable for civil penalties in the amount provided by law and other appropriate relief for each violation of the order after it becomes final.

### **ORDER**

#### **DEFINITIONS**

For purposes of this order, the following definitions shall apply:

- 1. Unless otherwise specified, "respondent" shall mean: Equifax Information Services LLC, its successors and assigns, and its officers, agents, representatives, and employees.
- 2. "Commerce" shall mean as defined in Section 4 of the Federal Trade Commission Act, 15 U.S.C. § 44.
- 3. The definitions set forth in the Fair Credit Reporting Act ("FCRA"), 15 U.S.C. §§ 1681a, *et seq.*, which is attached as Appendix A to this order, shall apply.
- 4. "Debt relief product or service" means any product, service, plan, or program represented, expressly or by implication, to renegotiate, settle, or in any way alter the

terms of payment or other terms of the debt or obligation, including but not limited to a tax debt or obligation, between a person and one or more unsecured creditors or debt collectors, including but not limited to, a reduction in the balance, interest rate, or fees owed by a person to an unsecured creditor or debt collector by any person other than the unsecured creditor who holds the debt at issue. Debt relief product or service does not include the creation of a new loan to consolidate debts of a consumer.

- 5. "Mortgage assistance relief product or service" means any product, service, plan, or program, offered or provided to the consumer in exchange for consideration, by any person other than the dwelling loan holder, that is represented, expressly or by implication, to assist or attempt to assist the consumer with any of the following:
  - a. stopping, preventing, or postponing any mortgage or deed of trust foreclosure sale for the consumer's dwelling, any repossession of the consumer's dwelling, or otherwise saving the consumer's dwelling from foreclosure or repossession;
  - b. negotiating, obtaining, or arranging a modification of any term of a dwelling loan, including a reduction in the amount of interest, principal balance, monthly payments, or fees;
  - c. obtaining any forbearance or modification in the timing of payments from any dwelling loan holder or servicer on any dwelling loan;
  - d. negotiating, obtaining, or arranging any extension of the period of time within which the consumer may: (1) cure his or her default on a dwelling loan, (2) reinstate his or her dwelling loan, (3) redeem a dwelling, or (4) exercise any right to reinstate a dwelling loan or redeem a dwelling; or
  - e. obtaining any waiver of an acceleration clause or balloon payment contained in any promissory note or contract secured by any dwelling; or
  - f. negotiating, obtaining, or arranging: (1) a short sale of a dwelling, (2) a deed-in-lieu of foreclosure, or (3) any other disposition of a dwelling loan other than a sale to a third party that is not the dwelling loan holder.
- 6. "Prescreening" or "prescreened list" shall refer to the process and the resulting lists covered by sections 603(1), 604(c), 604(e), and 615(d) of the FCRA, 15 U.S.C. §§ 1681a(l), 1681b(c), 1681b(e), and 1681m(d).

I.

**IT IS ORDERED** that respondent, directly or through any corporation, subsidiary, division, website, or other device, in connection with the compilation, creation, sale, or

dissemination of any prescreened list, is hereby prohibited from:

- A. Furnishing a prescreened list to any person which respondent does not have reason to believe has a permissible purpose under section 604(c) of the FCRA, 15 U.S.C. § 1681b(c).
- B. Failing to maintain reasonable procedures designed to limit the furnishing of prescreened lists to the purposes listed under section 604(c) of the FCRA,15 U.S.C. § 1681b(c), as set forth in section 607(a) of the FCRA, 15 U.S.C. § 1681e(a), including:
  - 1. Failing to require that prospective users of the information identify themselves, certify the purposes for which the information is sought, and certify that the information will be used for no other purpose;
  - 2. Failing to make a reasonable effort to verify the identity of a new prospective user and the uses certified by such prospective user prior to furnishing such user a prescreened list; and
  - 3. Furnishing a prescreened list to any person respondent has reasonable grounds for believing will use it for a purpose not listed in section 604(c) of the FCRA, 15 U.S.C. § 1681b(c).
- C. Furnishing consumer reports pursuant to section 604(c) of the FCRA, 15 U.S.C. 1681b(c), in connection with solicitations for debt relief products or services, or mortgage assistance relief products or services, offered by entities that respondent has reasonable grounds for believing charge advance fees for such services, *i.e.*, fees collected prior to the provision of such services. This prohibition shall not apply to solicitations for refinancing of a dwelling loan, or services offered by attorneys.

II.

**IT IS FURTHER ORDERED** that respondent shall pay \$392,803 to the Federal Trade Commission, as follows:

- A. Within seven (7) days of service of this order, respondent shall transfer the sum to the Commission by electronic funds transfer in accordance with instructions previously provided by a representative of the Commission. These funds will be deposited in the United States Treasury as disgorgement.
- B. In the event of any default on any obligation to make payment under this order, which default continues for ten (10) days beyond the due date of the payment, interest shall accrue, computed pursuant to 28 U.S.C. § 1961, from the date of default to the date of payment.

- C. Respondent relinquishes all dominion, control, and title to the funds paid to the fullest extent permitted by law. Respondent shall make no claim to or demand return of the funds, directly or indirectly, through counsel or otherwise.
- D. This order for equitable monetary relief is solely remedial in nature and is not a fine, penalty, punitive assessment, or forfeiture.

#### III.

**IT IS FURTHER ORDERED** that, for five (5) years after the date of issuance of this order, respondent, and its successors and assigns, shall maintain and upon request make available to the Federal Trade Commission business records demonstrating compliance with the terms and provisions of this order, including but not limited to:

- A. Files containing the names, addresses, telephone numbers, and all certifications made by persons seeking to obtain prescreened lists from respondent in order to finance the product or service provided by a third party, and all materials considered by respondent in connection with its verification of the identity of those persons and verification of the certifications made by those persons;
- B. Copies of all training materials and marketing materials that relate to respondent's prescreening activities as alleged in the complaint and respondent's compliance with the provisions of this order; and
- C. All records necessary to demonstrate full compliance with each provision of this order, including all submissions to the Commission.

#### IV.

IT IS FURTHER ORDERED that, for five (5) years after the date of issuance of this order, respondent, and its successors and assigns, shall deliver a copy of this order to: (1) all current and future principals, officers, and directors; and (2) all current and future managers, employees, agents and representatives who have responsibilities with respect to the subject matter of this order, and shall secure from each such person a signed and dated statement acknowledging receipt of the order, with any electronic signatures complying with the requirements of the E-Sign Act, 15 U.S.C. § 7001 *et seq.* Respondent shall deliver this order to current personnel within thirty (30) days after the date of service of the order, and to future personnel within thirty (30) days after the person assumes such position or responsibilities.

V.

**IT IS FURTHER ORDERED** that respondent and its successors and assigns shall notify the Commission at least thirty (30) days prior to any change in respondent that may affect

compliance obligations arising under this order, including but not limited to, a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor company; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this order; the proposed filing of a bankruptcy petition; or a change in respondent's name or address. *Provided, however*, that with respect to any proposed change about which respondent learns less than thirty (30) days prior to the date such action is to take place, respondent shall notify the Commission as soon as is practicable after obtaining such knowledge. Unless otherwise directed by a representative of the Commission in writing, all notices required by this Part shall be sent by overnight courier (not the U.S. Postal Service) to the Associate Director of Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580, with the subject line: In the Matter of Equifax Information Services LLC. <u>Provided, however</u>, that, in lieu of overnight courier, notices may be sent by first-class mail, but only if an electronic version of such notices is contemporaneously sent to the Commission at DEbrief@ftc.gov.

#### VI.

IT IS FURTHER ORDERED that respondent and its successors and assigns shall, within sixty (60) days after the date of service of this order, file with the Commission a true and accurate report, in writing, setting forth in detail the manner and form in which respondent has complied with this order. Within ten (10) days of receipt of written notice from a representative of the Commission, respondent shall submit additional true and accurate written reports.

#### VII.

This order will terminate twenty (20) years from the date of its issuance, or twenty (20) years from the most recent date that the United States or the Commission files a complaint (with or without an accompanying consent decree) in federal court alleging any violation of the order, whichever comes later; *provided*, *however*, that the filing of such a complaint will not affect the duration of:

- A. Any Part of this order that terminates in less than twenty (20) years;
- B. This order's application to any respondent that is not named as a defendant in such complaint; and
- C. This order if such complaint is filed after the order has terminated pursuant to this Part.

*Provided, further*, that if such complaint is dismissed or a federal court rules that the respondent did not violate any provision of the order, and the dismissal or ruling is either not appealed or upheld on appeal, then the order will terminate according to this Part as though the complaint had never been filed, except that this order will not terminate between the date such complaint is

filed and the later of the deadline for appealing such dismissal or ruling and the date such dismissal or ruling is upheld on appeal.

Dated:	EQUIFAX INFORMATION SERVICES LLC		
	By:		
	KENT E. MAST Vice President and General Counsel Equifax Information Services LLC		
Dated:	By:		
	CONSTANCE K. ROBINSON Kilpatrick Townsend & Stockton LLP Attorney for Respondent		
	FEDERAL TRADE COMMISSION		
Dated:	By:		
	KATHERINE ARMSTRONG AMANDA KOULOUSIAS KATHERINE WHITE Counsel for the Federal Trade Commission		
APPROVED:	Counsel for the redefal frade Commission		
DODERT COHOCHINICKI			
ROBERT SCHOSHINSKI Assistant Director Division of Privacy and Identity Protection			
MANEESHA MITHAL Associate Director Division of Privacy and Identity Protection			

DAVID CALLADECK

DAVID C. VLADECK Director

Bureau of Consumer Protection