



Data Breach and Security Incidents

When a data breach or other cybersecurity incident happens, crisis mode can quickly follow. Stakes are high. Urgency is critical. We have the experience businesses need to not only effectively respond and recover, but also to prepare for and prevent incidents.

Our cross-disciplinary team of attorneys assists clients in:

- Managing risk and planning for incidents—including proactive measures such as updating policies, procedures, and response documents, and conducting in-house training that includes simulated events
- Directing investigations and responses when incidents occur
- Interacting with law enforcement and intelligence communities; federal, state, and international regulators; forensic investigators; ransomware negotiators; credit monitoring vendors; and other vendors and service providers
- Devising strategies and preparing materials for cyber incident notifications
- Communicating with the press, public, and stakeholders
- Implementing post-incident remediation plans
- Representing organizations in civil and criminal litigation—including trade secret litigation—arising from cyber incidents

We've handled more than 500 cyber incidents in a variety of industries for organizations ranging from mid-market to Fortune 20 companies to startups. We have significant experience in industries including the ones that follow.

- Manufacturing
- Insurance
- Financial Services
- Health Care
- Education Sectors
- Consumer Products and Retail

The team has managed breach investigations covering various types of cyber incidents. Some of the types of incidents are below.

- Ransomware
- Cyberstalking and harassment
- Spear phishing
- Intellectual property theft
- W-2 scheme fraud
- Malware

- Active hacking
- Employee theft
- Email compromises
- DDoS attacks
- Advanced persistent threat actors

We have reported data incidents to regulators in all 50 U.S. states, as well as many territories and foreign countries. We have handled breach reporting to many entities. Below are a few of the entities.

- U.S. consumer reporting agencies
- Federal, state, and local law enforcement
- State departments of insurance
- Internal Revenue Service
- Department of Education
- New York Department of Financial Services
- Department of Health & Human Services
- Federal Bureau of Investigation
- Securities and Exchange Commission

Our team has led the successful defense of numerous regulatory investigations, including those brought by the following entities.

- State attorneys general
- Office of the Comptroller of the Currency
- New York Department of Financial Services
- Securities and Exchange Commission
- UK Information Commissions Office
- Canadian privacy regulators

Contacts

Philip N. Yannella, Partner
yannellap@ballardspahr.com
215.864.8180

Gregory Szewczyk, Partner
szewczykkg@ballardspahr.com
303.299.7382